



## SERVICE HOTLINE

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## STORAGE OF BDA FILES ON MAINFRAME AND INFORMATION DELIVERY PORTAL (IDP)

Certain members and/or their service providers have been experiencing delays in the creation of real-time XML contract notes. In an effort to improve the end-to-end processing turnaround time of XML contract notes, the JSE is busy with a number of initiatives which we hope will resolve the delay currently being experienced by some of our clients.

The 1<sup>st</sup> initiative is to reduce the number of history files that we currently retain on the JSE mainframe for BDA dissemination files and XML contract notes (batch as well as real-time notes), from the current thirty (30) business days to five (5) business days.

Members are reminded that all the above files are currently available for forty (40) business days for members to retrieve via the Information Delivery Portal (IDP).

The above changes will be effective as from 22/03/2017.

### Markets/ Service (s):

BDA – File Storage

### Environment(s):

Production

### Additional Information:

If you have any queries about this announcement, please contact the Client Services Center  
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[customersupport@jse.co.za](mailto:customersupport@jse.co.za)